

Warranty Conditions of COXDOME® Rooflights

Scope of Warranty - SUPPLY ONLY

COXDOME® rooflights will not leak or show excessive changes in colour or loss of light transmission, nor will they break due to loss of impact strength from weathering within 10 years of the delivery date.

All glazing materials are covered under Warranty - Clear, Diffused, Opal, Cool & Clear, and Glass

WARRANTY PERIOD	
TRADE DOME ROOFLIGHTS	
Upstand, Frame & Glazing	10 years
Electrical and pneumatic operating mechanisms and decorative finishes	1 year
GLASS ROOFLIGHTS	
Aluminium frame	10 years
Mild steel frame	1 year
Stainless steel frame	10 years
Glazing unit and silicone	10 years
Hot zinc spray pre-treated frame	10 years
Electrical and pneumatic operating mechanisms and decorative finishes	1 year

Warranty is valid for a period as set above from the date of delivery of the goods and is subject to the following conditions:

The product has been correctly maintained in accordance with COXDOME® written fixing and maintenance instructions.

The product must be transported and stored, prior to installation, in accordance with COXDOME® recommendations.

The Warranty will not apply if the product has been scratched, abraded or exposed to corrosive materials.

Change in colour will be measured by a yellowness index test to ASTM D1925 (1977). Material displaying a change of 10 delta from the original value will not be subject for a claim.

The change in light transmission will not be greater than 6% compared with the original value. The test will be ASTM D1003 (1977)

Determination of loss of impact strength, due to weathering, will be conducted to DIN 52290 Part 4, level A1.

In the event of a claim, the goods must have been paid for in full and proof of purchase must be provided.

In case of complaint, COXDOME® must be provided with free of charge uninterrupted access in order to inspect, repair or replace a faulty product.

COXDOME® will endeavour to carry out a replacement/repair with a minimum of delay but shall not be liable for the consequence of any delay in carrying out the repair/ replacement, whatever its duration or cause and COXDOME® shall not be liable under this Warranty for any indirect financial or consequential loss resulting from or arising in connection with the defective product.

This Warranty is valid only to products installed in the UK and is subject to the Law of England.

Liability exclusions

COXDOME® cannot be held liable for:

- Glass breakage that occurs after supply
- Damage as a consequence of works carried out by third parties
- Use of the product beyond the stated field of application. Product liability when applied for such application, lies with the contractor
- Damage as a consequence of normal wear and tear, improper use and/or incorrect maintenance
- Damage as a consequence of modifications to the original product
- Discolouration or mutations that have no influence on the operation of the product

COXDOME is a UK manufacturer, providing natural daylight and ventilation solutions since 1954



COXDOME part of VELUX Commercial

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